AGOTS

Emergency Response Plan (ERP)

for Airports, Ground Service Providers (GSP) & FBO/GA

11th to 14th March 2019

Heathrow (LHR), London, United Kingdom

OVERVIEW

Seen as an international regulatory requirement within the Safety Management System (SMS) and an invaluable tool for the Airport Authority with its many stakeholders, The Emergency Response Plan (ERP) should be able to provide clear direction for action and expose any weak points that could intensify and heighten a real response.

THIS IS MORE THAN A COURSE

With only two ERP courses per year, this is the ideal opportunity to meet with aviation industry leaders and colleagues in their respective fields to help develop your Emergency Response Plan. An event with ground service providers, aircraft operators, airport authorities and emergency response agencies for a truly unique learning experience.

SELECTED KEY TOPICS

- Human Behaviour & Human Factors in an Airside Environment

- ERP publications

- Basics of Aviation Emergency Management

- Coordination and inter-dependency

- Roles and responsibilities of Airports and GSP—Who owns the ERP?

- Emergency Response leadership skills

- Special Assistance Team (SAT) / Humanitarian Response

- Laws, legislation and expectations

- Business Continuity Plan (BCP)

OBJECTIVES—LEARNING OUTCOMES

- Understand your obligations along with ICAO's Standards and Recommended Practices for emergency planning at airports

- Coordinate an ERP with the Airport Authority and its many stakeholders, as well as various external agencies

- Meet the legal responsibility to manage the various emergency scenarios at an airport

- Understand the importance of a Business Continuity Programme (BCP) and Recovery

- Evaluate crisis management systems at aerodromes to identify the required improvements

WHO SHOULD ATTEND?

- Emergency Response Planning and Safety (SMS) Managers

- Operations Managers of Airport Operators (The Airport Authority)

- GSP Station Managers and related staff

- FBO/GA Managers

- State Regulatory authorities involved in ERP with compliance oversight

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LEARNING ACTIVITIES

- Class Integrated Exercises (CIE)
- Case Studies
- Video Presentations

SITE VISIT

- Kenyon International Emergency Services: Head Office, Bracknell UK

NETWORKING EVENTS

- Drinks Reception at Hyatt Hotel: meet with the guest speakers, along with guests invited from across the industry.
- Join us as we celebrate our 10th Anniversary with drinks and of course, birthday cake

WHAT'S INCLUDED

- All training material including soft copies on USB
- Daily Networking lunch
- Site visit
- Free car parking
- Free Hi-Speed Wi-Fi
- Unlimited tea, coffee & snacks
- Morning/Afternoon refreshments (pastries, fruit & afternoon cream tea)

PREREQUISITES

- Although there is no general prerequisite for this course, we expect that participants should have prior knowledge of Aerodrome Operations.

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LOCATION

The event will be held at the Blue Sky Suite within the Hyatt Place Hotel at Heathrow Airport which offers unrivalled views across the whole of the airfield.

DISCOUNTS

The following discounts are available

- Inclusive package including accommodation & breakfast at the venue

- 'Early Bird' Discount

- Discounts on 2 or more delegates from the same company

- Combined Airport/GSP discount: if you send a delegate from both the Airport Authority and GSP, a discount will be available

FURTHER INFORMATION

For more information on the event, including pricing, please click on this link:

www.agots.com/erp-course

If you require any further information on this or any other event please contact the following:

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